## LAUS HEC'S PETITO 22 DEC 2005

PTO-1390 (Rev. 07-2005)
Approved for use through 3/31/2007. OMB 0651-0021
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## ATTORNEY'S DOCKET NUMBER TRANSMITTAL LETTER TO THE UNITED STATES DE9-2002-0043-US1 DESIGNATED/ELECTED OFFICE (DO/EO/US) U.S. APPLICATION NO (11/5 6235 04 CONCERNING A SUBMISSION UNDER 35 U.S.C. 371 PRIORITY DATE CLAIMED INTERNATIONAL APPLICATION NO. INTERNATIONAL FILING DATE PCT/EP2004/050787 June 26, 2003 May 13, 2004 TITLE OF INVENTION METHOD AND SYSTEM FOR AUTOMATICALLY TRANSFORMING A PROVIDER OFFERING INTO A CUSTOMER SPECIFIC SERVICE ENVIRONMENT DEFINITION EXECUTABLE BY RESOURCE MANAGEMENT SYSTEMS APPLICANT(S) FOR DO/EO/US Harald DAUR, Andrea SCHMIDT, Georg OCHS, Gerd BREITER, Georg BILDHAUER Applicant herewith submits to the United States Designated/Elected Office (DO/EO/US) the following items and other information: This is a FIRST submission of items concerning a submission under 35 U.S.C. 371. 2. This is a SECOND or SUBSEQUENT submission of items concerning a submission under 35 U.S.C. 371. This is an express request to begin national examination procedures (35 U.S.C. 371(f)). The submission must include items (5), (6), (9) and (21) indicated below. The US has been elected (Article 31). $\boxtimes$ A copy of the International Application as filed (35 U.S.C. 371(c)(2)) is attached hereto (required only if not communicated by the International Bureau). has been communicated by the International Bureau. b. is not required, as the application was filed in the United States Receiving Office (RO/US). An English language translation of the International Application as filed (35 U.S.C. 371(c)(2)). is attached hereto. a. has been previously submitted under 35 U.S.C. 154(d)(4). b. Amendments to the claims of the International Application under PCT Article 19 (35 U.S.C. 371(c)(3)) are attached hereto (required only if not communicated by the International Bureau). have been communicated by the International Bureau. b. C. have not been made; however, the time limit for making such amendments has NOT expired. have not been made and will not be made. An English language translation of the amendments to the claims under PCT Article 19 (35 U.S.C. 371(c)(3)). An oath or declaration of the inventor(s) (35 U.S.C. 371(c)(4)). 10. An English language translation of the annexes of the International Preliminary Examination Report under PCT Article 36 (35 U.S.C. 371(c)(5)). Items 11 to 20 below concern document(s) or information included: 11. An Information Disclosure Statement under 37 CFR 1.97 and 1.98. An assignment document for recording. A separate cover sheet in compliance with 37 CFR 3.28 and 3.31 is included. A preliminary amendment. 14. An Application Data Sheet under 37 CFR 1.76. 15. A substitute specification. A power of attorney and/or change of address letter. 17. A computer-readable form of the sequence listing in accordance with PCT Rule 13ter.2 and 37 CFR 1.821- 1.825. 18. A second copy of the published International Application under 35 U.S.C. 154(d)(4). 19. A second copy of the English language translation of the international application under 35 U.S.C. 154(d)(4).

This collection of information is required by 37 CFR 1.414 and 1.491-1.492. The information is required to obtain or retain a benefit by the public, which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 15 minutes to complete, including gathering information, preparing, and submitting the completed form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop PCT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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US APPLICATION NO. (if known 10 / 5	wn, see 37 CFR 1.5)	INTERNATIONAL APPLICATION PCT/EP2004/05078		ATTORNEY'S DOCKE DE9-2002-004	
20. Other items or informat	ion None				
The following fees have be	en submitted			CALCULATIONS	PTO USE ONLY
21.   Basic national fe	\$300				
22. 🛛 Examination Fee					
If the written opinion prepa report prepared by IPEA/U	\$200				
All other situations			\$200		
23. 🛛 Search fee (37 C	CFR 1.492(b))				
If the written opinion of the prepared by IPEA/US indic					
Search fee (37 CFR 1.445 USPTO as an Internationa	\$100	\$400			
International Search Report Office or previously communication					
All other situations			\$500		
		TOTAL OF 21, 22	AND 23 =	\$900	
Additional fee for sper (excluding sequence listing program listing in an electr	\$				
The fee is \$250 for each a	dditional 50 sheets of pa	per or fraction thereof.			
Total Sheets	Extra Sheets	Number of each additional 50 or fraction thereof (round up to a whole number)	RATE		
30 - 100 =	0 / 50 =	0	x \$250	\$	
Surcharge of \$130.00 for fi	\$130				
CLAIMS	NUMBER FILED	NUMBER EXTRA	RATE		
Total claims	15 - 20 =	0	x \$50	\$0	
Independent claims	2 - 3 =	0	x \$200	\$0	
Multiple independent claim	+ \$360	\$			
	ATIONS =	\$1030			
Applicant claims small entity status. See 37 CFR 1.27. Fees above are reduced by 1/2.					
	\$1030				
Processing fee of \$130.00 the earliest claimed priority	\$				
	\$1030				
Fee for recording the enclo accompanied by an approp	\$				
	\$0				
	<del> </del>		,	Amount to be refunded:	\$
				Amount to be charged:	\$1030

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NOTE: Where an appropriate time limit under 37 CFR 1.495 has not been met, a petition to revive (37 CFR 1.137(a)) or (b) must be filed and granted to restore the International Application to pending status.							
SEND ALL CORRESPONDENCE TO:  December 22, 2005			SIGNATURE  William A. Kinnaman, Jr.  NAME  27,650  REGISTRATION NUMBER  International Business Machines Corporation 2455 South Road, Mail Station P386 Poughkeepsie, NY 12601  Telephone: (845) 433-1175				